

# Head and Neck Oncology Clinical Nurse Specialist/Keyworker

This service is available from 8am to 4pm  
Monday to Wednesday and Friday  
(except Bank Holidays)

11am to 7pm Thursday

Telephone: (01522) 597592 or  
Switchboard (01522) 512512 and ask for bleep 3037

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

## **Aim of the leaflet**

This leaflet will provide you with information about the head and neck oncology clinical nurse specialist service.

This service provides support to all patients and their families with a suspected or confirmed head and neck cancer diagnosis.

Continuity is provided throughout treatment and care, to achieve the best quality of life. In addition, information is made available to enable patients to make informed decisions about their treatment and care.

## **What is a head and neck oncology clinical nurse specialist/key worker?**

This is a service provided by Sarah Simmons and Wendy Knott, both of whom are Macmillan clinical nurse specialists.

They are experienced nurses whose backgrounds include head and neck nursing, community nursing and supportive care.

They are part of a larger team, working with other healthcare professionals in the hospital and in the community.

## **How can the specialist nurses help?**

Wendy and Sarah can offer advice, information and support to patients, carers and colleagues.

For example, they can provide:

- telephone or face-to-face contact and support to patients and their families
- a link between hospital and community services
- information about diagnosis and treatment options
- information about other local and national support
- teaching and education to colleagues
- psychological support

## **When are patients seen?**

The head and neck oncology team is based at Lincoln County Hospital, where patients and families/significant others can be seen in the outpatients department, or on the wards.

The Trust endeavours to ensure that the information given here is accurate and impartial.

If you require this information in another language, large print, audio (CD or tape) or braille, please e-mail the Patient Information team at [patient.information@ulh.nhs.uk](mailto:patient.information@ulh.nhs.uk)